

ECO-TECH SCUFF LINER WARRANTY

The Product:

Your trailer has been supplied to you with the ECO-TECH Scuff Liner. You should be proud to have chosen ECO-TECH Scuff Liner. Not only does it give you superior life and damage resistance, when compared to other liner alternatives, but you have chosen a product that is ecologically friendly. The ECO-TECH Scuff Liner is manufactured primarily from recycled plastic. This process recovers waste plastics and reallocates wood products (generally used) to better applications. Best of all it can save you money. The ECO-TECH Scuff Liner can give you years of maintenance free life if treated properly. Below is information that is important to your new ECO-TECH Scuff Liner.

Warranty Information

Terms:

All product installed and shipped by an approved original equipment manufacturer (OEM) or an approved after market installer, will be replaced if found to be defective, (workmanship or material), for a period of seven years. This seven (7) year warranty starts on the date of manufacture of the trailer and expires seven (7) years from the manufacture date, as listed on the vehicle identification tag. For after-market installation, a warranty card must be filled and sent to ECO-TECH for warranty verification. Any replacement of boards does not restart the warranty period. The date of manufacture/installation is still the validity test for all claims e.g.. A six (6) year old trailer has boards replaced, the end of year seven (7) eliminates any future warranty claims. Claims can be filed at any time during the seven (7) year period. Claims will be handled through the appropriate warranty departments of the local distributor or the OEM's warranty office. ECO-TECH reserves the right to inspect, investigate, and/or disallow any claims.

Remedy:

This warranty covers replacement of defective liner only. Freight, labor, installation costs, or other associated costs do not apply. No other benefits are expressed or implied by this warranty.

Recyclability:

The ECO-TECH Scuff Liner is 100% recyclable. It can be recycled anywhere HDPE plastics recycling is available, or can be returned freight prepaid to the manufacturer. Speak to your OEM Warranty Department for additional details.

Availability:

The ECO-TECH Scuff Liner is typically held in stock for use with most approved OEM's. It is, however, possible to have an out of stock situation. We reserve the right to have a five (5) week lead time on any and all claims. This time period will start when a specific claim is approved for warranty.

Warranty:

1. Defective Scuff Liner: The definition of defective is; any liner that becomes cracked or broken in two or more pieces and affects over twenty-five percent (25%) of the board surface, vertically or horizontally (e.g. if a small piece cracks off one end but is not over 25% of the total, it is not warranted).

2. Product Installation: NEVER ATTEMPT TO REMOVE OR INSTALL ECO-TECH SCUFF LINER AT TEMPERATURES BELOW 50 DEGREES FAHRENHEIT THE SCUFF LINER MUST BE FIFTY (50) DEGREES OR HIGHER. ECO-TECH scuff liner must be installed or removed using specific tools and procedures. Failure to use the proper tools and procedures will void the warranty coverage and damage the liner.

3. Inspection: ECO-TECH, the OEM, or its representatives may require samples, pictures, and/or visual inspection of a trailer or liner piece prior to a warranty claim being approved. We will attempt to make every consideration in favor of our customers needs and requirements, however, a trailer inspection may be needed to verify claims. Any associated cost or demurrage time associated for such an inspection is not covered under warranty.

Items not covered under warranty:

1. Abuse/Damage: The ECO-TECH Scuff Liner has been manufactured and tested to provide maximum protection for your trailer. This product is however not indestructible. Proper care must be taken at all times in the use of your trailer to keep material handling equipment and product from damaging trailer walls. Consequentially damage of such occurrences may not be covered under warranty. Damage may also occur when liner is removed from trailer walls. This damage also may not be covered.

2. Corner cracks: Cracks that start on a side and move to the length of a liner and are not greater than twenty (20) inches are not warranted.

Items not covered under warranty - cont.:

3. Bending/bowing: The ECO-TECH Scuff Liner is manufactured to very exacting dimensions and is manufactured with plastics capable of absorbing great impact without failure. The plastic used is manufactured to bend (flex) during installation and while in use. Consequently, boards supplied for installation may be slightly deformed due to packaging and/or storage. This effect is only temporary. In most cases, laying the boards on a flat surface (opposite of the bow), or on their side, for twenty-four (24) hours will eliminate any deformation. Heat will also assist in this process. Any additional deformation can be straightened by applying counter pressure to a bowed liner. Once installed a board may also expand or contract giving slight deformation of the installed scuff liner. This is normal and will not be covered under warranty. Using a hole larger than the finished fastener will eliminate much of this problem. Boards that bend or bow do not fall into a replacement category.

4. Tearing: Tearing is caused when a scuff liner is pulled from its position, typically while still installed to the posts. This condition usually occurs when a technician is attempting to remove or install a scuff liner. The scuff liner will tear in a straight line vertically on the liner or across the horizontal direction. This can be eliminated by using the proper tools and procedures in the product installation or removal.

5. Punctures: Punctures are not covered under warranty, however, tearing of a puncture will be covered.

6. Color: The ECO-TECH Scuff Liner is supplied in white and black. Since the scuff liner is produced with recycled plastics, natural color variation will occur in the finished product. The color White can range from Bright White to an Indian White, in Black from Dark Grey to Jet Black. White as with all plastics may fade over time. The scuff liner is produced with an Ultra-Violet (UV) stabilizer and fading should be very minimal. Black scuff liner varies much less and is less prone to UV fading. Storage of this product in direct sunlight will accelerate the color fading and should be avoided.

7. Packaging: Great care has been taken in the manufacture and packaging of your ECO-TECH Scuff Liner. Since we do not have any control over the shipment of your scuff liner we suggest all packages be inspected upon delivery. If damage has occurred during shipment, the delivery carrier is in most cases liable. We do however encourage customer feedback on our carriers service.

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